

**FRENCH
TOAST.**

SCHOOLBOX

WELCOME KIT



www.frenchtoastschoolbox.com

WELCOME TO FRENCH TOAST SCHOOLBOX

We look forward to serving you as you shop for your new school uniforms and spirit items.

French Toast Schoolbox is part of LT Apparel Group, in business for over 50 years, and experts in providing top quality products for students across the nation. Our uniforms have been 50 Wash Tested to withstand the rigors of day-to-day school wear and provide superb fit, style, and comfort for your child. Our spirit items help everyone in the family show their school spirit and support your school's fundraising initiatives.

We have created a custom web store for your school where families can conveniently shop uniforms and spiritwear items 24/7. Please place the link on your school website for easy access.

Whenever you have questions about our products or services, please feel free to contact your French Toast Schoolbox representative.

Thanks for becoming a French Toast Schoolbox family.
We look forward to serving you!

Best Regards,

David Wiegmann

Regional Sales Manager

French Toast Schoolbox

Uniforms and Spiritwear

646-420-7956

david.wiegmann@frenchtoast.com



GETTING STARTED

French Toast Schoolbox is proud to partner with your school! Follow these steps to start shopping.

- 1 Check out the uniform options available to your students by going to **FrenchToastSchoolBox.com**
2. Select **Shop by School** and search by
Your School Name
or
School Code or Zip Code:
XXXXXXX
Orders \$100 or more get free shipping!

UNIFORM CHECKLIST

Are you ready for back-to-school? Our handy checklist outlines how many uniform items your student needs in the average school week.



uniform item	quantity
pants	3-4
shorts	2-3
skirts / skooters	2
jumpers / dresses	2
short sleeve tops	3-5
long sleeve tops	3-5
sweaters / sweatshirts	2-3
jackets / fleece	1-2
socks	4-5 pairs
tights	3-4
kick shorts / leggings	2-3
phys. ed./spiritwear tee	2-3



* Suggested quantities are for one child in a household that does 2 loads of laundry a week.

RETURNS AND EXCHANGES

We want you to be completely satisfied with your purchase. If you are not, you will be able to return your unworn merchandise within 90 days of the ship date for an exchange or full refund of the purchase price (excludes shipping & handling charges). We cannot accept returns or exchanges of custom embroidered products unless the product or the embroidery is defective.

Detailed return information will be provided on the back of the packing slip included with your shipment. Please fill out the return form and include it with any returned merchandise.

Return Options

1. Use our Hassle-Free Pre-paid Return Label
 - Drop it off at any UPS location.
 - A flat fee of \$6.95 will be deducted from the amount of your refund.
 - You will receive an email once your return has been processed.
2. Or, send your return to us with the shipper of your choice

A return due to shipping error or product defect has 14 days from receipt to qualify for free return label. In this instance contact our Customer Service Department at 1-800-FRENCHTOAST (1-800-373-6248) and one of our Customer Service Representatives will be happy to assist you.

Exchange Options

If you need to return an item(s) and want to exchange it for the same item(s) in a different size or color, we will ship your new item(s) for FREE! Embroidered products are not eligible for a return or exchange unless the product or the embroidery is defective.

1. Call (800) 373-6248 to place your exchange order with one of our customer service representatives.
 - After placing your exchange order, choose a return option above.
2. Or, follow the instructions on the back of your packing slip.
 - Include the items you want to return and fill out the exchange section with the items you want. Choose a return option above. *(This option may be a 2-week turn around time.)*





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